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Kala Ashram Ayurved Medical College & Hospital

(A Unit of Kala Ashram Foundation)

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College & Hospital Situated at: NHW-27, Dholi Ghati, Village-Bansada, Tehsil-Gogunda, Distt.-Udaipur (Raj.) 313 705 INDIA

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Website: www.kalaashramayurved.org

Grievance Redressal Committee

The Grievance Redressal Cell (GRC) of Kala Ashram Ayurved Medical College is established as per the guidelines of the National Commission for Indian System of Medicine (NCISM) and the University Grants Commission (UGC) to provide a structured mechanism for addressing grievances of students, faculty, and staff. The cell ensures fairness, confidentiality, and a time-bound resolution of complaints. It ensures transparency, fairness, and accountability in handling disputes.

Functions of a Grievance Redressal Cell:

1. Receiving and acknowledging grievances.
2. Investigating complaints through inquiry committees if necessary.
3. Recommending solutions or corrective measures.
4. Ensuring follow-up and monitoring the implementation of resolutions.

Aims:

1. To provide a fair, transparent, and structured mechanism for addressing grievances.
2. To promote a positive and inclusive learning and working environment.
3. To ensure timely resolution of complaints in accordance with NCISM and UGC guidelines.

Objectives :

1. Address and resolve academic, administrative, and infrastructure-related grievances.
2. Maintain fairness and confidentiality in handling complaints.
3. Prevent harassment, discrimination, and ragging within the institution.
4. Ensure timely resolution of complaints within a defined timeframe.


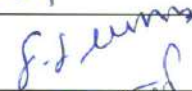
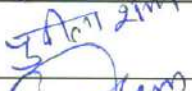


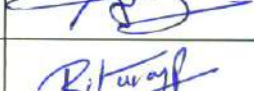
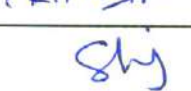



5. Promote awareness of grievance redressal mechanisms among students and staff.
6. Enhance institutional facilities and administrative processes based on feedback.
7. Ensure Legal Compliance "Adhere to NCISM, UGC, and government regulations on grievance handling.

Types of Grievances Covered

1. Academic Grievances: Issues related to attendance, examinations, unfair assessment, syllabus coverage, etc.
2. Administrative Grievances: Concerns regarding hostel facilities, library, hospital training, and staff behavior.
3. Harassment & Discrimination: Complaints related to ragging, gender discrimination, caste-based bias, or faculty misconduct.
4. Financial Grievances: Disputes regarding fees, stipends, and scholarships.
5. Internship & Hospital Issues: Problems faced during clinical training, patient handling, and stipend delays.

The committee consist of:

Sl No	Name of the Members	Position	Signature
1.	Prof. (Dr.) K.M. Aggarwal	Chairperson	
2.	Prof. (Dr.) Samba Murthy Sugam Shetty	Secretary	
3.	Dr. Punita Sharma	Co-Ordinator	
4.	Dr. Shashikant Sachan	Faculty representative	
5.	Dr. Urvashi Sharma	Faculty representative	
6.	Dr. Aniruddha Pathak	Faculty representative	
7.	Dr. Rituraj Prajapati	Faculty representative	
8.	Dr. Shikha	Faculty representative	



9.	Mr. Yogesh Chopra Ms. Falguni Sharma Ms. Rashmi Vyas Mr. Himam Jani Mr. Amit Tripathi	<i>Student representatives</i> Batch 2019-2020 Batch 2020-2021 Batch 2021-2022 Batch 2022- 2023 Batch 2023 - 2024	Yogesh Falguni Rashmi Himam Amit
10.	Mr. Ashok Sharma	Administrative staff member	Done

